Event Terms & Conditions

Last updated: September 2026

These Event Terms & Conditions apply to events and activities organised, promoted or sold by **The Cotswold Adventure Girls** ("we", "us", "our").

By booking an event, you ("Participant", "you") confirm that you have read, understood and agree to these Event Terms & Conditions, together with any additional terms or requirements displayed on the individual event page.

These terms apply to both **Members and Pay As You Go participants**, unless otherwise stated.

1. Our Events

The Cotswold Adventure Girls organises outdoor adventures, activities, workshops and social events designed to bring women together, encourage new experiences and create opportunities for friendship and connection.

Events may include, but are not limited to:

- walks and hikes;
- open-water swimming;
- paddleboarding;
- kayaking;
- climbing;
- cycling and mountain biking;
- trail running;
- high-rope and adventure activities;
- foraging;
- outdoor skills and workshops;
- picnics;
- coffee mornings;
- drinks evenings;
- social events; and
- other outdoor or recreational experiences.

Some events are organised directly by The Cotswold Adventure Girls. Others may be delivered wholly or partly by independent instructors, venues or specialist activity providers.

2. Eligibility

Unless otherwise stated on the event page, our events are intended for **Women aged 18 and over** who meet the eligibility requirements for the particular activity.

Some activities may have specific requirements relating to age, fitness, swimming ability, height, weight, previous experience or other participation criteria.

These will be communicated where relevant.

It is your responsibility to read the event description and ensure that you meet any clearly stated participation requirements before booking.

3. Booking an Event

A place is not confirmed until the booking process has been completed, and where applicable payment has been successfully received.

Spaces may be limited and are generally allocated on a first-come, first-served basis.

Your booking is personal to you and must not be sold or transferred to another person without our prior agreement.

4. Members and Pay As You Go

Events may be offered as:

Included Member Events — eligible Members can attend without paying an additional event fee.

Member-Priced Events — Members receive a discounted event price.

Member-Only Events — available exclusively to eligible Members.

Pay As You Go Events — available to non-members at the advertised PAYG price.

Some events may be released to Members before they are made available to PAYG participants.

Membership does not guarantee a place at any particular event.

5. Event Prices

The applicable price will be displayed before booking.

Member and PAYG prices may differ.

Event fees may contribute towards costs including instructors, venues, specialist equipment, activity providers, administration and other costs associated with delivering the event.

Any additional compulsory costs known to us will be made clear before booking where required.

6. Payment

Payment must be made using one of the payment methods available at checkout.

Where payment is required, your booking may not be confirmed until payment has been successfully processed.

If a payment is reversed, cancelled or otherwise unsuccessful, we may cancel the corresponding booking.

7. Participant Cancellations

We understand that plans sometimes change.

If you can no longer attend, please notify us as soon as possible.

Unless different cancellation conditions are clearly stated on the individual event page before booking, our standard policy is:

More than 14 days before the event:
You will normally be eligible for a refund of the event fee paid, subject to any applicable non-refundable costs clearly disclosed before booking and your statutory rights.

Between 7 and 14 days before the event:
The booking will normally be non-refundable. Where reasonably possible, we may allow you to transfer your place.

Less than 7 days before the event:
The booking will normally be **non-refundable and non-transferable**.

No-show:
If you do not attend without cancelling, no refund or credit will normally be provided.

Nothing in this section affects rights you have under applicable consumer law.

8. Events With Different Cancellation Conditions

Certain activities require us to commit money to external providers well in advance.

These may include activities such as climbing, paddleboarding, kayaking, rafting, mountain biking, workshops, accommodation or other ticketed experiences.

These events may therefore have their own cancellation and refund conditions.

Where an event-specific cancellation policy differs from our standard policy, we will make this clear before you complete your booking.

By booking that event, you agree to the event-specific cancellation conditions presented to you.

9. Transferring Your Place

If you cannot attend an event, please contact us before offering your place to someone else.

We may permit a transfer where:

- the relevant activity provider allows transfers;
- the replacement participant meets all eligibility requirements;
- the replacement participant agrees to these Event Terms;
- any required participant information is provided; and
- the transfer can reasonably be administered before the event.

Transfers cannot be guaranteed.

10. Cancellation by Us

We may occasionally need to cancel an event because of circumstances including:

- unsafe weather;
- instructor illness or unavailability;
- activity-provider cancellation;
- venue closure;
- insufficient participant numbers;
- access restrictions;
- safety concerns; or
- circumstances outside our reasonable control.

If we cancel a paid event completely, we will explain the options available to you.

Depending on the circumstances and your legal rights, these may include a **refund, event credit, alternative date or transfer to another event**.

Where you are legally entitled to a refund, you will not be required to accept credit instead.

11. Weather

The Cotswold Adventure Girls is an outdoor community, so rain or poor weather will **not automatically result in cancellation**.

Participants should check the forecast and arrive appropriately dressed.

We may modify, postpone, relocate or cancel an event where weather or environmental conditions make the planned activity unsafe or unsuitable.

Safety will always take priority over completing an event as originally planned.

12. Changes to Events

Outdoor activities sometimes need to change.

We may make reasonable changes to matters such as:

- routes;
- meeting locations;
- start or finish times;
- venues;
- instructors;
- activity format; or
- duration.

Where possible, we will communicate significant changes in advance.

Minor reasonable changes will not normally entitle you to a refund.

If we make a significant change that materially alters what you booked, we will explain your available options.

13. Outdoor & Adventure Activity Risks

Outdoor and adventure activities involve **inherent risks that cannot always be completely eliminated**.

Depending on the activity, these may include:

- uneven or slippery ground;
- falls;
- changing weather;
- water;
- currents and water conditions;
- heights;

- physical exertion;
- cycling accidents;
- natural obstacles;
- traffic;
- equipment-related risks; and
- other hazards associated with outdoor environments.

We will take reasonable steps appropriate to our role in organising an event.

Participants are expected to take reasonable responsibility for their own behaviour and follow safety instructions.

14. Safety Instructions

You must:

- use required safety equipment;
- follow reasonable safety instructions provided by us, activity leaders, instructors and venues;
- behave responsibly;
- disclose relevant information requested by an activity provider where necessary for safe participation;
- not participate while impaired by alcohol or drugs;
- ensure you have the experience, fitness and ability required where an event specifies minimum requirements; and
- raise any concerns with the event leader or provider.

Where a qualified third-party provider operates an activity, participants may also be required to accept that provider's participation terms or complete appropriate declarations.

Nothing in these terms excludes or limits liability where doing so would be unlawful, including liability that cannot legally be excluded for death or personal injury caused by negligence.

A participant who refuses to follow reasonable safety instructions may be prevented from participating or asked to leave.

15. Fitness, Ability & Experience

Event descriptions will aim to give reasonable information about the expected difficulty and any specific participation requirements.

Where relevant, events may be described as **Relaxed, Moderate or Adventurous**, or using another appropriate difficulty description.

These descriptions are intended as general guidance.

If you are uncertain whether an activity is suitable for you, please contact us before booking.

16. Equipment & Clothing

You are responsible for bringing any personal clothing or equipment identified as required for the event.

This may include suitable footwear, waterproofs, warm clothing, food, water or other equipment.

Specialist equipment may be provided by an external activity provider.

If you arrive without required safety equipment or clothing and it would be unsafe for you to participate, you may be unable to take part.

A refund will not necessarily be available in these circumstances.

17. Third-Party Activity Providers

Some adventures are delivered by independent professional instructors, venues or activity providers.

You may be required to:

- complete additional forms;
- provide participant information;
- accept the provider's own terms;
- attend a safety briefing;
- use specified equipment; or
- meet particular eligibility requirements.

You must comply with reasonable requirements imposed by the provider.

The involvement of a third party does not remove any legal responsibility that applicable law places on The Cotswold Adventure Girls.

18. Health Information

Certain activities may require participants to provide information relevant to safe participation.

Where an activity provider requires this information, you should answer any relevant safety questions accurately.

Where health information is collected or processed by us, it will be handled in accordance with applicable data-protection requirements and our Privacy Policy.

If you are unsure whether an activity is appropriate for you, you should seek appropriate professional advice before participating.

19. Alcohol & Drugs

Participants must not take part in an adventure activity while impaired by alcohol, illegal drugs or other substances where impairment could create a safety risk.

Some social events may take place at venues serving alcohol.

At these events, participants are responsible for their own alcohol consumption, behaviour and arrangements for travelling home safely.

20. Behaviour

The Cotswold Adventure Girls is intended to be a **welcoming, inclusive and supportive community**.

We expect participants to treat other attendees, hosts, instructors, venue staff and members of the public respectfully.

We will not tolerate serious inappropriate behaviour including harassment, bullying, intimidation, aggression, threatening behaviour or deliberate discrimination.

We may ask someone to leave an event where their behaviour creates an unreasonable safety risk or seriously undermines the experience of other participants.

Where removal is reasonably necessary because of the participant's own serious misconduct, a refund will not normally be provided.

21. Arriving Late

Please arrive at the meeting time specified for your event.

Certain activities involve safety briefings, fixed departure times or instructor-led sessions and may be unable to accommodate late arrivals.

If you miss all or part of an event because you arrive late, you will not normally be entitled to a refund.

22. Transport & Parking

Unless specifically included in the event description, participants are responsible for arranging and paying for their own transport to and from events.

Any information we provide about parking, public transport or journey times is intended as practical guidance.

23. Personal Belongings

You are responsible for their personal belongings at events. We do not accept liability for damage or loss to your property, other than the liability which arises from our negligence or out failure to take reasonable care.

We recommend that valuable items are not left unattended.

Our liability for loss or damage will be determined in accordance with applicable law and nothing in these terms excludes rights or remedies that cannot lawfully be excluded.

24. Participating Children

The Cotswold Adventure Girls is primarily an **adult women's community**, however we recognise that being able to bring children to selected activities can make our community more accessible to mothers and carers.

For this reason, **selected events may be designated as child-friendly**.

Children must not attend an event unless the individual event listing specifically states that children are permitted.

The Cotswold Adventure Girls does **not provide childcare or supervision of children** attending our events.

Every participating child must remain under the care and supervision of their accompanying parent or responsible adult throughout the event.

The accompanying adult is responsible for:

- supervising the child at all times;
- ensuring the child follows reasonable safety instructions;
- deciding whether the activity is appropriate for the child's age, ability and needs;
- providing appropriate clothing, footwear, food, drinks and equipment;
- managing the child's behaviour;
- providing any medication or other personal items required by the child; and
- responding to the child's personal care and welfare needs.

The presence of an Adventure Girls Walk Leader or Event Host does not transfer parental responsibility or supervision of the child to The Cotswold Adventure Girls.

25. Participating Dogs

We know that for many Adventure Girls, getting outdoors also means bringing a four-legged companion along.

Well-behaved dogs are therefore welcome on **selected Cotswold Adventure Girls walks**, provided the individual event is advertised as dog-friendly and the requirements of this policy are followed.

Not every event will be suitable for dogs. Please check the individual event information before bringing your dog.

Participants bring dogs entirely under their own care and responsibility.

The person bringing the dog is responsible for:

- keeping the dog appropriately controlled;
- assessing whether the route is suitable for their dog;
- providing sufficient water, food and any equipment the dog requires;
- complying with signs, landowner requirements and countryside access restrictions;
- cleaning up after their dog;
- preventing their dog from causing unreasonable disturbance to other participants, wildlife, livestock or members of the public; and
- taking reasonable steps to prevent injury or damage caused by their dog.

A walk being dog-friendly does **not necessarily mean every café, pub, venue, activity provider or transport option associated with the event accepts dogs**.

Where we know of a relevant restriction, we will try to include this in the event information, but owners remain responsible for checking arrangements appropriate to their dog.

If a dog displays behaviour that presents an unreasonable risk to participants, livestock, wildlife, other dogs or members of the public, the Walk Leader may require the dog to be placed on a lead or otherwise appropriately controlled.

Where the risk cannot reasonably be managed, the owner may be required to leave the organised walk with their dog when it is safe and reasonable to do so.

26. Photography & Video

By purchasing a ticket you consent to us using images of you or taken by you to put on The Cotswold Adventure Girls website, Instagram page, Facebook page for advertising and promotional purposes in any medium we choose. You grant us a perpetual, royalty-free, worldwide, irrevocable licence to use such images.

If you do not wish this to happen please advise us in writing or by confirmed email (where we reply to confirm that the photo/s will not be used) within 10 working days of the trip.

27. Included Member Events & No-Shows

Places at included Member events may still be limited.

If you reserve a place but can no longer attend, please cancel as soon as possible so another Member can use it.

Repeated late cancellations or no-shows may result in reasonable temporary restrictions on booking limited-capacity included events.

28. Our Liability

Nothing in these Event Terms excludes or limits liability where doing so would be unlawful, including liability that cannot legally be excluded for death or personal injury caused by negligence.

We are responsible for losses that are a foreseeable result of our breach of contract or failure to exercise reasonable care and skill.

We are not responsible for losses caused solely by circumstances outside our reasonable control or by a participant's own failure to follow reasonable safety instructions, except where applicable law provides otherwise.

29. Consumer Rights

Nothing in these Event Terms affects your statutory rights under applicable UK consumer law.

Certain leisure services supplied on a **specific date or during a specific period** may not have the same statutory change-of-mind cancellation rights that apply to some other online purchases.

Where statutory rights apply, these terms do not override them.

30. Personal Information

We process personal information in accordance with our **Privacy Policy** and applicable UK data-protection law.

Information may need to be shared with a relevant activity provider where reasonably necessary to administer your booking or safely provide the activity.

31. Complaints

If you have a concern about an event, please speak to the event host where appropriate so we have an opportunity to resolve the issue.

Alternatively, contact:

Email: Thecotswoldadventuregirls@outlook.com

We will aim to consider complaints fairly and respond within a reasonable period.

32. Changes to These Terms

We may update these Event Terms from time to time.

The terms applicable to an event booking will generally be those made available when you booked, except where a change is required by law or can otherwise lawfully apply.

33. Governing Law

These terms are governed by the laws applicable to your contract within the United Kingdom.

Nothing in these terms removes any mandatory consumer rights or rights relating to the courts in which you may bring proceedings.

34. Contact Details

The Cotswold Adventure Girls
Legal/Business Name: The Cotswold Adventure Girls
Email: thecotswoldadventuregirls@outlook.com

Website: WWW.CotswoldAdventureGirls.com