Membership Terms & Conditions

Last updated: September 2026

These Membership Terms & Conditions apply to memberships purchased from The Cotswold Adventure Girls ("we", "us", "our").

By purchasing a membership, you ("Member", "you") agree to these terms. Please read them carefully before joining.

1. About The Cotswold Adventure Girls

The Cotswold Adventure Girls is a women-focused outdoor adventure and social community based in the Cotswolds.

We organise a variety of activities which may include walks, hikes, paddleboarding, kayaking, open-water swimming, climbing, cycling, outdoor activities, workshops, skills sessions, coffee mornings, social events and other experiences.

Some activities are organised directly by us, while others may be delivered by independent third-party activity providers, instructors or venues.

Membership does not guarantee access to any particular event, activity or number of events.

2. Eligibility

Membership is available to individuals aged **18 or over** who meet any eligibility criteria stated on our website when joining.

Members are responsible for ensuring that the information provided when registering is accurate and kept up to date.

Membership is personal to the Member and cannot be transferred, shared or resold.

3. Membership Options

We currently offer:

Founding Adventure Girl Membership — £15 per month

Available to the first 25 eligible members, subject to availability and the specific terms displayed when joining.

Adventure Girl Membership — £18 per month
Our standard monthly membership.
We may introduce additional membership options or change the price of memberships in the future. Existing Members will be informed of changes affecting their membership in accordance withapplicable law and these terms.
Selected activities may also be available to non-members on a Pay As You Go basis.

4. What Membership Includes

Membership benefits may include:

- selected member events at no additional charge;
- discounted prices on selected paid adventures;
- priority booking for selected events;
- access to member-only events and socials;
- access to our member community or online groups;
- member communications and advance event announcements; and
- other benefits advertised from time to time.

Not every event is included within the monthly membership fee.

Activities involving external instructors, specialist equipment, venues, transport or other significant costs will usually require an **additional event fee**.

The applicable Member price will be clearly displayed before booking.

5. Membership Payments

Membership fees are charged monthly using the payment method selected when joining.

Your membership will automatically renew each month unless it is cancelled in accordance with these terms.

You are responsible for ensuring that your payment information remains valid.

If a payment fails, we may attempt to collect it again. We may suspend membership benefits while membership fees remain unpaid.

We may review and change our membership fees from time to time. If we decide to increase the monthly fee applicable to your existing membership, we will give you reasonable advance notice before the new price takes effect, including details of the new fee and the date from which it will apply. If you do not wish to continue your membership at the new price, you may cancel your membership before the increase takes

effect in accordance with our cancellation terms. Any price changes will be made in accordance with the applicable consumer law.

6. Founding Membership

Founding Adventure Girl Membership is limited to the **first 25 memberships made available at the founding rate**.

The benefits and price applicable to a Founding Membership will be those stated when the Member joins.
If you cancel a Founding Membership and subsequently decide to rejoin, your former Founding Membership price or status is **not guaranteed**. You may be required to join at the membership price available at that time.

Founding Membership status has no monetary value and cannot be transferred to another person.

7. Cancellation of Membership

You may cancel your recurring membership in accordance with the cancellation method provided through your account or by contacting us.

Cancellation stops future renewals. Unless otherwise stated when you cancel, you will continue to have access to your membership benefits until the end of the period you have already paid for.

Payments already due or paid are not automatically refundable merely because you decide not to use your membership.

Nothing in these terms affects any cancellation, refund or other rights you have under applicable UK consumer law.

8. Event Bookings

Membership does not automatically reserve a place at events.

Where booking is required, Members must book through the booking method specified by us.

Events may have limited capacity and places may be allocated on a first-come, first-served basis.

A Member discount does not guarantee availability.

Members must not book places they do not genuinely intend to use.

9. Event Cancellations and No-Shows

We understand that plans change. However, spaces at many events are limited. Members should cancel an event booking as soon as possible if they can no longer attend.

Please refer to our **Event Cancellation, Refund & Transfer Policy**, available on our website for full details of the applicable cancellation periods, refunds, credits, transfers and no-show arrangements.

Individual events may have their own cancellation and refund conditions, particularly where we have paid a third-party provider in advance. These conditions will be displayed or otherwise made available when booking.

Repeated late cancellations or no-shows for included events may result in restrictions on future bookings where this is reasonably necessary to protect event availability for other Members.

10. Community Standards

The Cotswold Adventure Girls is intended to be a **friendly, welcoming and supportive community**.

Members must treat other Members, staff, volunteers, instructors, partners and members of the public respectfully.

We will not tolerate bullying, harassment, intimidation, discrimination, threatening behaviour, deliberate exclusion of others or behaviour that seriously undermines the safety or wellbeing of the community.

We may suspend or terminate membership where a Member breaches these standards.

Where reasonably appropriate, we will explain the reason for our decision.

11. Membership Suspension or Termination

We may suspend or terminate membership where there is a legitimate reason to do so, including serious or repeated breaches of these terms, non-payment, abusive behaviour, fraudulent use of membership or conduct creating an unreasonable safety risk.

We will act reasonably when exercising this right and will consider the circumstances of the situation.

12. Changes to Membership Benefits

As the community develops, the number, type and timing of events and membership benefits may change.

We may make reasonable changes to the membership offering.

If we make a significant change that materially disadvantages existing Members, we will provide appropriate notice and any rights required under applicable consumer law.

13. Privacy

We process personal information in accordance with our Privacy Policy and applicable UK data-protection law.

Members should read our Privacy Policy before joining.

14. Complaints

If you are unhappy with your membership or an experience, please contact us so that we have an opportunity to resolve the issue.

Email: TheCotswoldAdventureGirls@outlook.com

We aim to deal with concerns fairly and promptly.

15. Changes to These Terms

We may update these Membership Terms where reasonably necessary, including because of changes to our services, membership structure, legal requirements or operating arrangements.

Where a change materially affects an existing Member's rights or obligations, we will provide reasonable notice as required by applicable law.

16. Governing Law

These terms are governed by the laws applicable to your contract within the United Kingdom.

Nothing in these terms deprives you of any mandatory consumer protections or rights you have tobring proceedings in the courts available to you under applicable law.

17. Contact Details

The Cotswold Adventure Girls Email: TheCotswoldAdventureGirls@outlook.com Website: www.cotswoldadventuregirls.com